

Tuesday, August 18, 2026		
Time	Topic	Location
3:00 PM - 5:15 PM	Registration	Education Building
5:30 PM - 6:15 PM	Dinner	Main Lodge Dining Room
6:15 PM - 6:30 PM	Free Time	Facility Grounds
6:30 PM - 8:00 PM	Opening Session	AuSable Room
Wednesday, August 19, 2026		
7:15 AM - 8:00 AM	Breakfast	Main Lodge Dining Room
8:15 AM - 9:00 AM	Late Registration	Education Building
PSO Training		
8:30 AM - 9:20 AM	PSO Role, Boundries, and Urgent Escalation Issues	AuSable Room
9:30 AM - 10:20 AM	Triage Framework: Claim vs. Resource Needs	AuSable Room
10:30 AM - 11:20 AM	Structured Intake and Interviewing for PSOs	AuSable Room
11:30 AM - 12:00 AM	Mini-Lab: Work on Interviewing Scenarios	AuSable Room
12:00 PM - 12:45 PM	Lunch	Main Lodge Dining Room
1:00 PM - 1:50 PM	Presumptive Conditions and Special Exposure (PSO LEVEL)	AuSable Room
2:00 PM - 2:50 PM	Survivors DIC & Non-Service Connected Pension (PSO LEVEL)	AuSable Room
3:00 PM - 3:50 PM	Burial Benefits (PSO LEVEL)	AuSable Room
4:00 PM - 4:50 PM	Digital Navigation Training (Va.gov, ID.me, etc)	AuSable Room
5:00 PM - 5:30 PM	Q&A	AuSable Room
5:30 PM - 6:15 PM	Dinner	Main Lodge Dining Room
7:00 PM - 10:00 PM	Social Gathering	Main Lodge Dining Room
VSO/CSVO Training		
8:30 AM - 9:20 AM	Building a Claim Part I - Identifying Disabilities & Issues	
9:30 AM - 10:20 AM	Building a Claim Part II - Effective Use of Evidence	
10:30 AM - 11:20 AM	Building a Claim Part III - Duty to Assist	
11:30 AM - 12:00 AM	Building a Claim Part IV - Hands on Exercise	
12:00 PM - 12:45 PM	Lunch	Main Lodge Dining Room
1:00 PM - 1:50 PM	Building a Claim Part V - Start to Finish	
2:00 PM - 2:50 PM	Building A Claim Part V - Reviewing a Decision	
3:00 PM - 3:50 PM	Building a Claim Part V - Appealing the Decision	
4:00 PM - 4:50 PM	Building a Claim Part V - Conclusion	
5:00 PM - 5:30 PM	Q&A	AuSable Room
5:30 PM - 6:15 PM	Dinner	Main Lodge Dining Room
7:00 PM - 10:00 PM	Social Gathering	Main Lodge Dining Room
Thursday, August 20, 2026		
7:15 AM - 8:00 AM	Breakfast	Main Lodge Dining Room
8:15 AM - 12:00 AM	Office Opens	Education Building
PSO Training		
8:30 AM - 9:20 AM	Homeless, Emergency, and Mental Health crisis	AuSable Room
9:30 AM - 10:20 AM	Building a Post Resource Diretory & Partnerships	AuSable Room
10:30 AM - 11:20 AM	Ethics and Liability - Staying Safe and Staying Effective	AuSable Room
11:30 AM - 12:00 AM	Closing Ceremony	AuSable Room
12:00 PM - 12:45 PM	Lunch	Main Lodge Dining Room
VSO/CSVO Training		
8:30 AM - 9:20 AM	Predetermination vs Informal Conference	
9:30 AM - 10:20 AM	Process/Steps After Winning SC	
10:30 AM - 11:20 AM	American Legion Standards of Conduct Processing Claims	
11:30 AM - 12:00 AM	Closing Ceremony	AuSable Room
12:00 PM - 12:45 PM	Lunch	Main Lodge Dining Room